

FJS Security Project - Bug #11

Supervision: Printer status are not stable

03/21/2019 05:45 PM - hwyang

Status:	Reserved	Start date:	03/21/2019
Priority:	Minor		
Assignee:	mdj		
Project:		Sender:	
Product:		External Reference:	
Observer:	hwyang	Validation version:	
Observation Phase:		State justification:	
Visibility:	Internal	Additional info.:	
Scope:		Delivered version:	
Site:			
Description Supervision: Printer status are not stable When the printer is set normal status, Eexcept Result: the Icon should display as green, and all the properties displays as green. Actual Result: but in supervision, some time display warning for door open out of paper ..., sometimes, the reachability is NOK 20190328_YHW new issue found in printer, no any change on printer, and only tray 2 with paper then out_of_paper warning appear/disapper every 11 minutes, then always keep out_of_paper. Please see log in attached file.			

History

#1 - 03/21/2019 05:46 PM - hwyang

- Assignee set to mdj
- Observer set to hwyang

#2 - 03/26/2019 11:33 AM - admin

- Subject changed from Document: Issues on user manual to Supervision: Printer status are not stable

Supervision: Printer status are not stable
When the printer is set normal status,
Eexcept Result: the Icon should display as green, and all the properties displays as green.
Actual Result:
but in supervision, some time display warning for door open out of paper ..., sometimes, the reachability is NOK

#3 - 03/28/2019 02:54 PM - hwyang

- Description updated

#4 - 03/28/2019 03:03 PM - hwyang

- File printer_issue.JPG added
- Description updated

Files

printer_issue.JPG	328 KB	03/28/2019	hwyang
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