

## FJS Security Project - Bug #34

### Hivision: all the icon keep red when load the hivision data file

05/22/2019 05:23 PM - hwyang

|                                                                                                                                                                                         |          |                             |            |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------------------------|------------|
| <b>Status:</b>                                                                                                                                                                          | Reserved | <b>Start date:</b>          | 05/22/2019 |
| <b>Priority:</b>                                                                                                                                                                        | Major    |                             |            |
| <b>Assignee:</b>                                                                                                                                                                        | mdj      |                             |            |
| <b>Project:</b>                                                                                                                                                                         |          | <b>Sender:</b>              |            |
| <b>Product:</b>                                                                                                                                                                         |          | <b>External Reference:</b>  |            |
| <b>Observer:</b>                                                                                                                                                                        |          | <b>Validation version:</b>  |            |
| <b>Observation Phase:</b>                                                                                                                                                               |          | <b>State justification:</b> |            |
| <b>Visibility:</b>                                                                                                                                                                      | Internal | <b>Additional info.:</b>    |            |
| <b>Scope:</b>                                                                                                                                                                           |          | <b>Delivered version:</b>   |            |
| <b>Site:</b>                                                                                                                                                                            |          |                             |            |
| <b>Description</b>                                                                                                                                                                      |          |                             |            |
| Hivision: all the icon in hivision display keep red when load the hivision data file, even refresh the status manually, the icon still keep red, and only reboot the sas can recovered, |          |                             |            |

#### History

##### #1 - 05/22/2019 06:08 PM - hwyang

- Subject changed from *ALARM: there is no alarm sound when trigger a new alarm* to *to be used*

##### #2 - 05/29/2019 05:03 PM - hwyang

- Subject changed from *to be used* to *Hivision: all the icon keep red when load the hivision data file*

- Description updated

- Priority changed from *Minor* to *Major*

##### #3 - 05/30/2019 03:24 PM - mdj

hwyang wrote:

Hivision: all the icon in hivision display keep red when load the hivision data file, even refresh the status manually, the icon still keep red, and only reboot the sas can recovered,

this is an old issue for hivision, Fabrice know this, this should be one software issue.

##### #4 - 06/03/2019 03:01 PM - hwyang

- Assignee set to *mdj*